# OEM L2 POD: - POD Printer (default configuration)

KB0011618



39 views

Before troubleshooting the POD printer configuration issues, make sure it's accessible over the network by running **Ping 172.19.32.x** command. If you can't get any response from the printer, ask the site to check the cabling and restart the printer.  
  
Once the printer can be accessed over the network, try to access the printer's configuration UI by entering its IP address in the Internet Explorer and selecting **View and modify printer settings**. You'll be asked to provide the password (use the default one).  
Note: If you can't access the UI in IE, try the following: Run **telnet 172.19.32.x** on the command prompt, provide the printer's default password and go for option 9 - Reset. This will restart the print server, try to access UI via IE after 60 seconds.  
  
Below are the standard POD printer settings(Find in attachments), after you make any necessary changes, don't forget to save them and confirm by clicking **Save Current Configuration** button.  
**Important:** There is an automated tool available to reset the POD printer configuration to defaults and/or recommended configuration. Please see article ms151686 for more details.  
  
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